



Dear Parent / Guardian,

QAC would like to introduce you to WisePay it's new cashless catering system for the 25/26 Academic year.

QAC offers a multicultural based lunch menu, including themed lunches throughout the academic year.

We make use of fresh seasonal produce from approved suppliers, which cater to a variety of cultures, tastes and dietary needs including vegetarian, vegan, halal, gluten free and dairy free options. While drinks are free, we make a small charge for College meals (£2.80 per day). This letter sets out more detail about how this works and what you should do.

**Please note QAC will no longer be using SchoolMoney (eduspot.co.uk) to record student meals.** Please ensure you clear your balance of any outstanding charges for the current year as the outstanding charges will be carried forward to the new account. If you have a credit on your SchoolMoney account this will also be carried forward to your new WisePay account.

**How The Charges Will Work:**

The cost of meals will continue at a rate of £2.80 per day.

The maximum cost for full-time students for the Academic Year is 176 days x £2.80 = **£492.80**. (But see below re financial support that may be available to you).

Student ID badges will automatically link to student dinner accounts. Students will be required to swipe/present their ID badge at the canteen till to obtain their meal.

**Money will need to be loaded onto the account prior to students accessing a meal unless the student applies for and is awarded free meals.**

Students will be allowed to swipe to access one meal per day with the flexibility for parents/guardians to create a secondary wallet on the account for students to purchase additional items if they wish.

WisePay Ltd can be accessed through your web browser or the WisePay Ltd App to view the account and pay for meals. The app is compatible with Apple Pay and Google Pay.

The online system also has a function that allows parents/guardians visibility of the meal options available and the ability to view whether the student has had a meal on the day.

### **Bursaries and Free College Meals**

You may be entitled to financial support with catering charges via Free College Meals or as part of a Bursary Award. If you think that you may be entitled to financial support, please apply.

If you are successfully awarded Free College Meals or a Bursary, we will add a credit your account accordingly –you will be responsible for any meals not covered by the bursary award.

### **If Account Is In Credit**

If you have a credit balance on your account at the end of the Academic Year, we will either refund it in full over the summer holidays or give you the option to carry it forward to the next year.

### **Passwords**

Over the next few weeks we will issue you with a password to access [Wisepay](#) (by text and e-mail). You can access the site using your email address and the password provided to you. If we do not have an e-mail address for you, the system will ask you to provide one on your first login.

Thank you for your continued support. If you have any queries, please call the Finance Office on 0121 803 5486.

With best wishes

Emma Bryan  
Director of Finance and Resources